



Parent/Guardian Concerns Procedure: Appendix B – Steps of Process

Step 1

Parent/Guardian connects with the frontline APSEA employee (Education Support Teacher, Mentor, Specialist, Interpreter) to resolve the concern. If a solution is not found with the APSEA employee, go to Step 2.

Step 2

Parent/Guardian connects with the APSEA Supervisor to resolve the concern. If a solution is not found with the APSEA Supervisor, go to Step 3.

Step 3

Parent/Guardian connects with the APSEA Director (BLV or DHH) to resolve the concern. If a solution is not found with the APSEA Director, go to Step 4.

Step 4

Parent/Guardian connects with the APSEA Superintendent to resolve the concern.

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